



**E.M.G. YADAVA WOMEN'S COLLEGE, MADURAI – 625 014.**

*(An Autonomous Institution - Affiliated to Madurai Kamaraj University)*

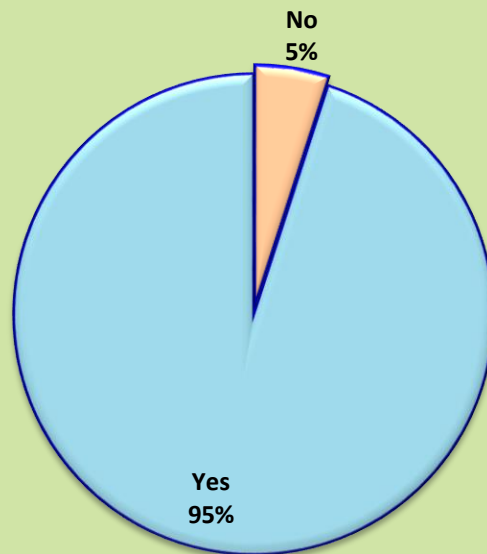
**Re-accredited(3<sup>rd</sup> Cycle) with Grade A<sup>+</sup> by NAAC CGPA 3.51**

## 2.7 - Student Satisfaction Survey

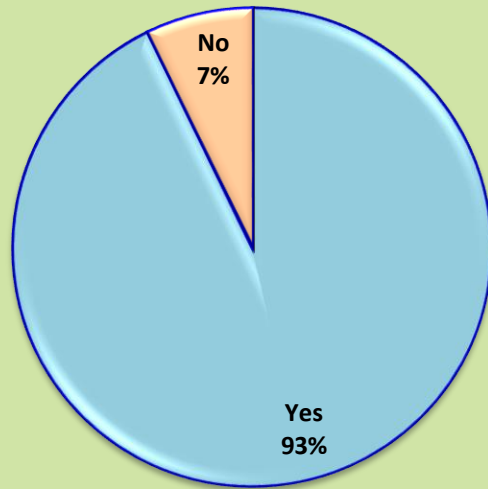
### 2.7.1 - Student Satisfaction Survey (SSS) on overall institutional performance

# STUDENT SATISFACTION SURVEY REPORT 2020 - 2021

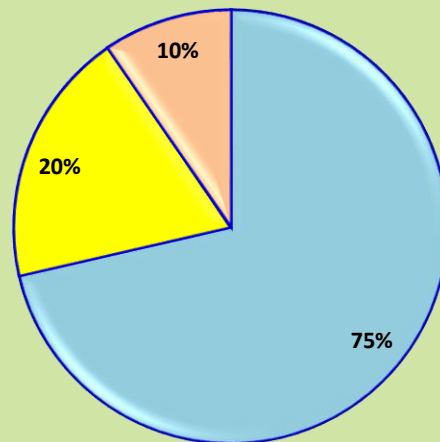
1. Do you follow college rules (like proper dress code) for an online class?



**2. Do you have a comfortable place for attending online classes at home?**

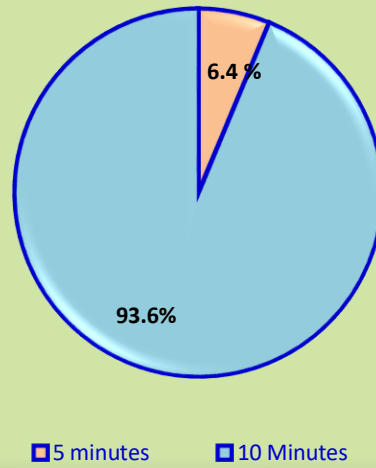


**3. What is your suggestion about the duration of class hours for each subject?**

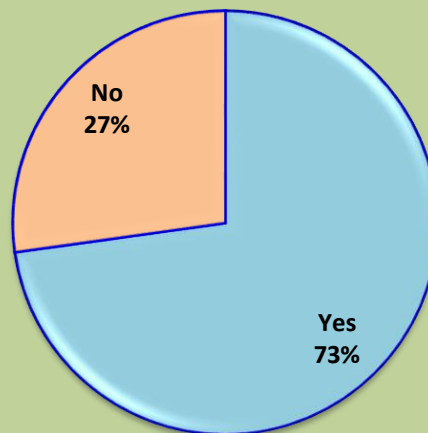


■ 85-100   ■ 70-84   ■ 55-69   ■ below 50

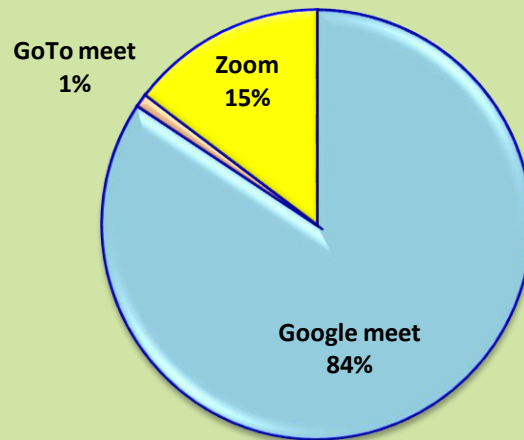
**4. What is your suggestion about the duration of break time between two classes?**



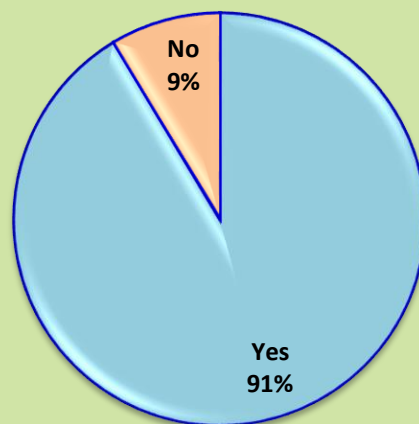
**5. Do you have enough data affordability to attend the entire online classes?**



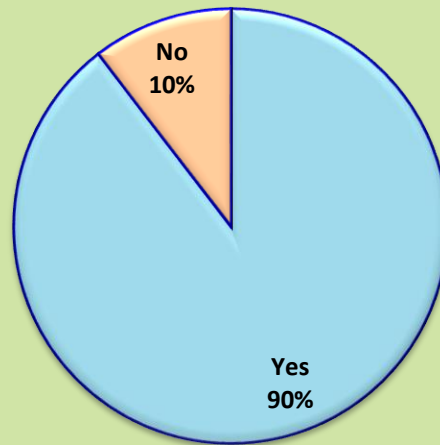
**6. Which app do you feel comfortable while attending the online classes?**



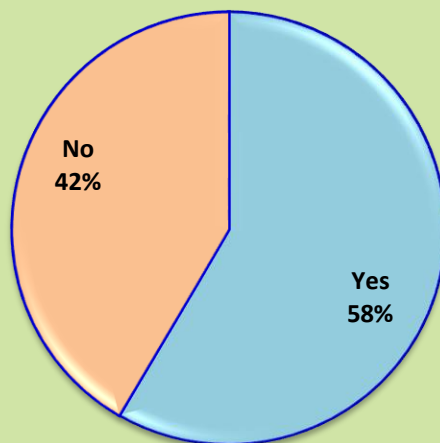
**7. Do you share your opinion with your course teacher?**



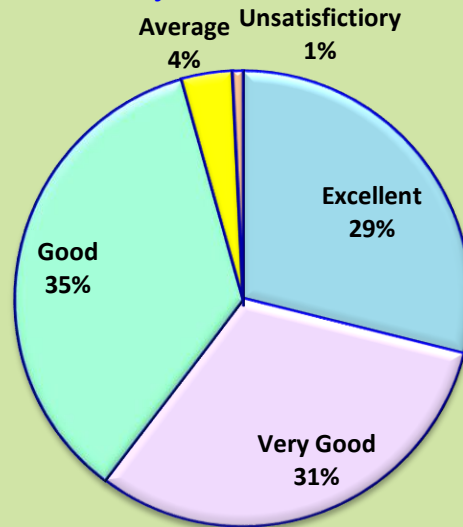
**8. Is the teaching and learning resources offered to you by your course teachers sufficient to learn from home?**



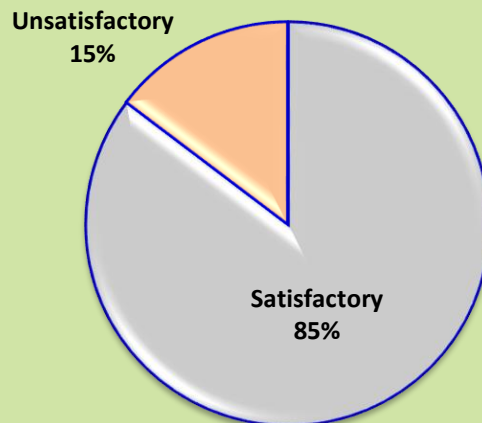
**9. Do you need counselling to overcome pandemic stress?**



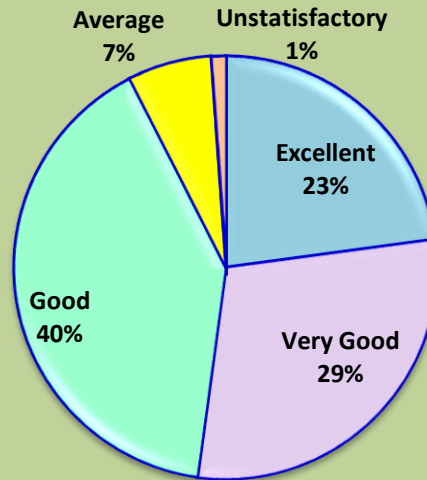
**10. Is the Exam Evaluation (Internal & External) process done by the teachers Satisfactory?**



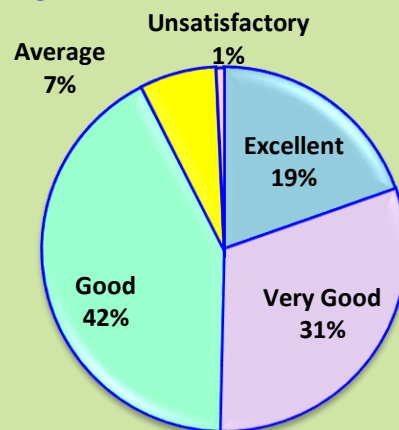
**11. Are you satisfied with steps taken by the college for promoting intenship, student exchange programmes and field visit for the students?**



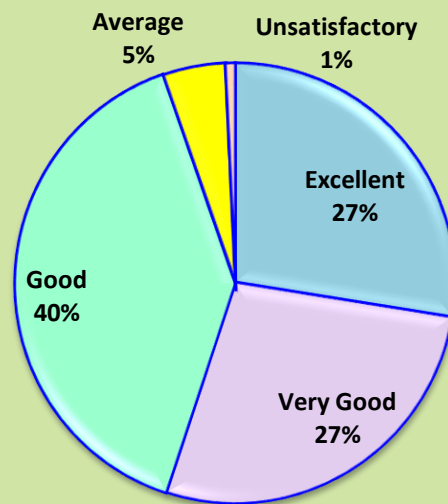
**12. Does the college provide various opportunities to learn and grow?**



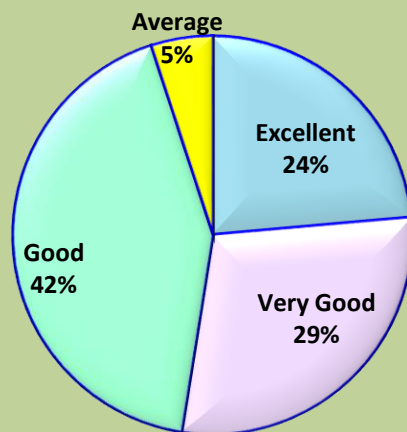
**13. Are the Student Centric Methods, such as experimental learning, participative learning and problem solving methodologies satisfy and enhance the learning experience?**



**14. Are you encouraged to participate in extra curricular and co-curricular activities?**

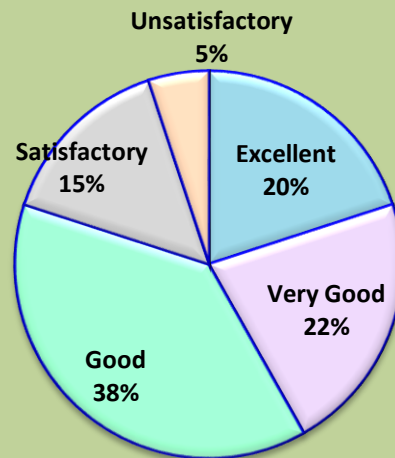


**15. Do the teachers take efforts to inculcate soft skills, life skills and employability skills to make you ready to face the course of career and life?**

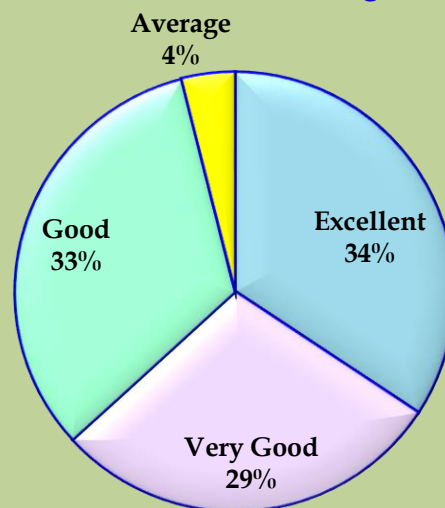




**16. Are you satisfied with placement cell activities in the college?**



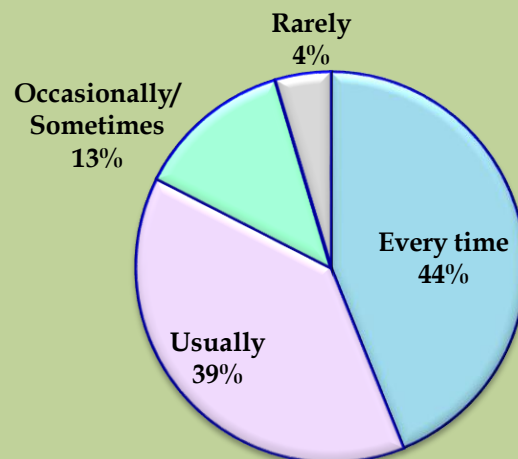
**17. How do you describe the teachers' approach towards teaching?**



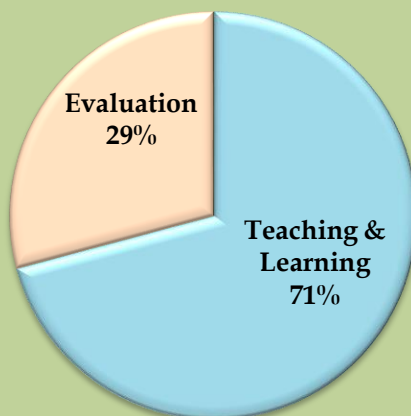
18. What is your opinion on process the overall quality of Teaching & Learning process in the college?



19. Does your mentor gives necessary guidance for you?



**20. Do you find have any grievance related to Teaching & Learning and Evaluation process ?**



# **STUDENT SATISFACTION SURVEY**

## **REPORT 2020-2021**

1. With regard to the college rules for dress code during the online classes, 95% of the students said that they followed the dress code, while the remaining 5% said that they did not follow the dress code.
2. When enquired if their home was a comfortable place for attending online classes, 93% of the students answered 'Yes', and only 7% of the students said 'No'.
3. With regard to duration of class hours for each subject, 53% of the students suggested that 40 minutes is enough, 31% suggested that 30 minutes is enough and the remaining 16% suggested that 50 minutes is enough for the class.
4. With regard to the duration of break time between two classes 93.6% suggested that 10 minutes interval is sufficient for relaxation and remaining 6.4% answered that 5 minutes of break time is enough.
5. On inquiries about the internet data affordability to attend the entire online classes, 73% of the students' opinion was 'Yes' and the remaining 27% said 'No'.
6. While asking for suggestions for the comfortable App to attend the online classes 84% of the students said Google Meet, 15% of the students' opinion was Zoom App and remaining 1% of the students' opinion was GoToMeeting.
7. When asked if the students share their opinion with their course teachers, 91% of the students said 'Yes' and the remaining 9% said 'No'.
8. While enquiring if the learning resources provided by the course teachers are sufficient to learn from home, 90% of the students said 'Yes' and the remaining 10% said 'No'.
9. When asked if the students needed counselling to overcome pandemic stress, 58% of the students said 'Yes' and remaining 42% said 'No'.

10. On enquiring if the exam evaluation (Internal & External) process by teachers is satisfactory, 35% of the students have 'Good' as their opinion, 31% of the students' opinion was 'Very Good', 29% opted 'Excellent', 4% chose 'Average' and remaining 1% of the students' opinion was 'Unsatisfactory'.
11. With regard to the College's interest in promoting Internship, Student exchange and Field visit opportunities, 85% of the students said 'Satisfactory', and the remaining 15% chose 'Unsatisfactory'.
12. When asked opinions on various opportunities for the students to learn and grow, 40% of students' opinion was 'Good', 29% have an opinion 'Very Good' and remaining 23% have 'Excellent' as their opinion, 7% of the students have an opinion as 'Average' and remaining 1% said 'Unsatisfactory'.
13. With regard to teachers using student centric methods for enhancing learning experience, 42% of the students voted 'Good', 31% voted 'Very Good', 20% voted 'Excellent', 7% opted 'Average' and the remaining 1% chose 'Unsatisfactory'.
14. when asked about encouraging students to participate in extracurricular and co-curricular activities, 40% of the students said 'Good', 27% of the students have an 'Excellent' opinion and 27% of the students have 'Very good' opinion, 5% opinion was 'Average' and the remaining 1% said 'Unsatisfactory'.
15. While inquiring about teachers' efforts in inculcating soft skills, life skills and employability skills, to face their course of career and life, 43% of the students have 'very good' as their opinion, 24% have 'excellent' as their opinion and the remaining 5% have 'Average' as their opinion.
16. Regarding satisfaction with the Placement Cell, 38% of the students said 'Good', 22% said 'Very good', 20% said 'Excellent', 15% said 'Satisfied' and the remaining 5% said 'Unsatisfied'.
17. With regard to the teachers' approach to teaching 34% of the students voiced 'Excellent', 33% voiced 'Good', 29% voiced 'Very good' and the remaining 4% voiced 'Average'.
18. With regard to the overall quality of the Teaching & Learning process, 37% of the students have 'Good' opinion, 29% have 'Very good' opinion, 29% have 'Excellent' opinion and the remaining 5% said 'Satisfactory'.
19. Regarding guidance available from mentors, 44% of the students said that they are getting guidance 'Every time', 39% said that they get guidance usually, 13% mentioned that they get guidance 'Occasionally' and remaining 4% responded that they get it 'Rarely'.

20. With regard to grievances, 96% of the students said that they have 'No grievance' about Teaching and Learning, and Evaluation Process, remaining 4% of the students said that they have 'Grievances'.