



E.M.G. YADAVA WOMEN'S COLLEGE, MADURAI – 625 014.
(An Autonomous Institution – Affiliated to Madurai Kamaraj University)
Re-accredited (3rd Cycle) with Grade A⁺ and CGPA 3.51 by NAAC

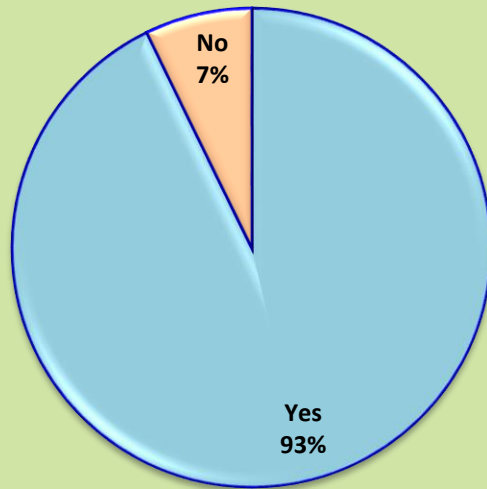
2.7 - Student Satisfaction Survey

2.7.1 - Student Satisfaction Survey (SSS) on overall institutional performance

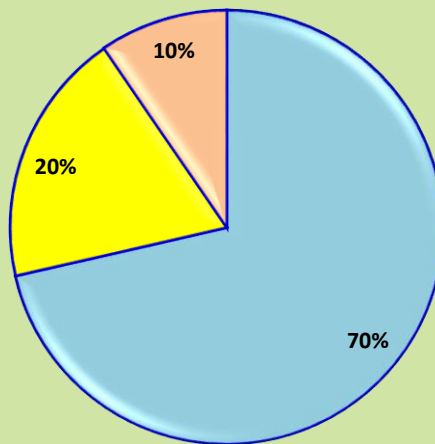
**STUDENT SATISFACTION SURVEY
REPORT
2020 - 2021**



2. Do you have a comfortable place for attending online classes at home?

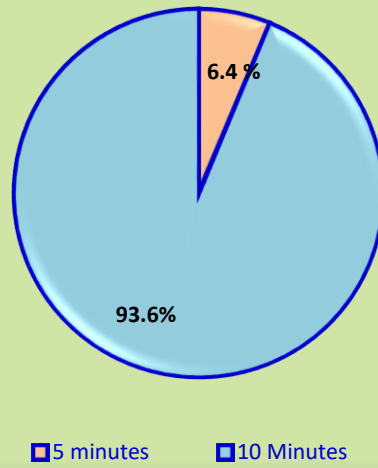


3. What is your suggestion about the duration of class hours for each subject?

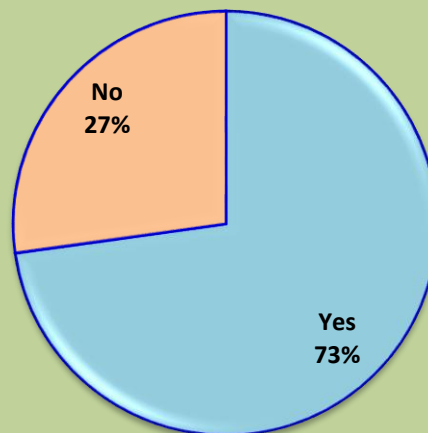


■ 40 mins ■ 30 mins ■ 50 mins

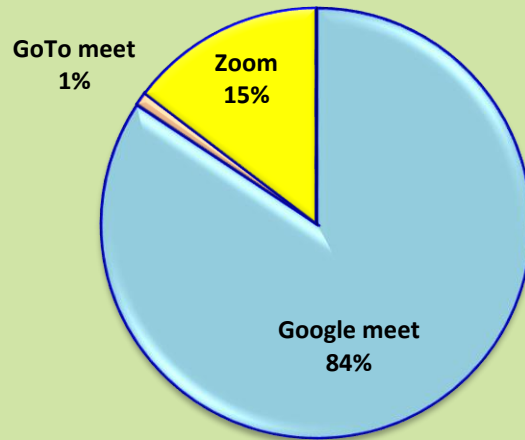
4. What is your suggestion about the duration of break time between two classes?



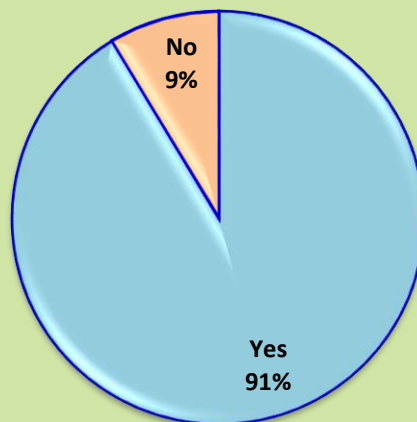
5. Do you have enough data affordability to attend the entire online classes?



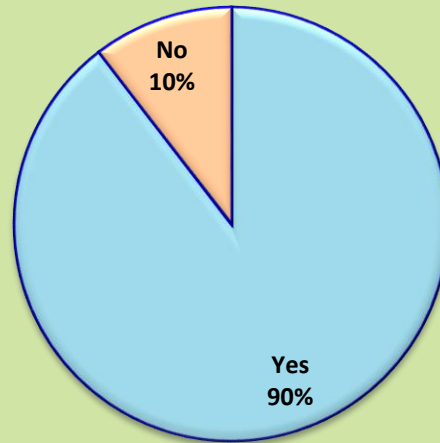
6. Which app do you feel comfortable while attending the online classes?



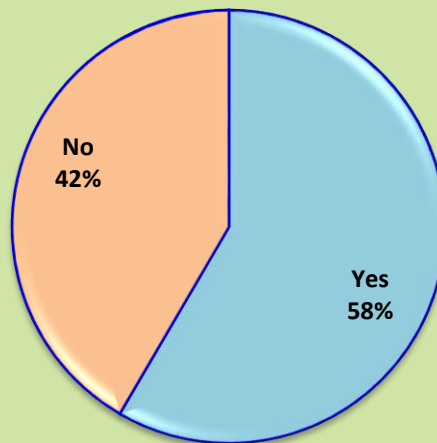
7. Do you share your opinion with your course teacher?



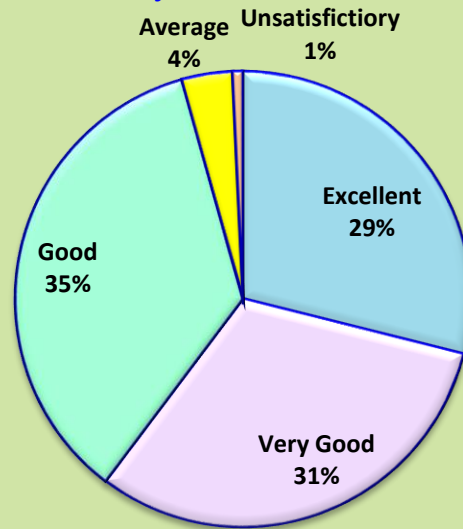
8. Is the teaching and learning resources offered to you by your course teachers sufficient to learn from home?



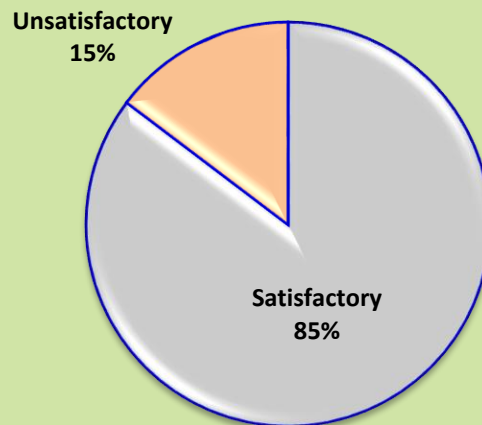
9. Do you need counselling to overcome pandemic stress?



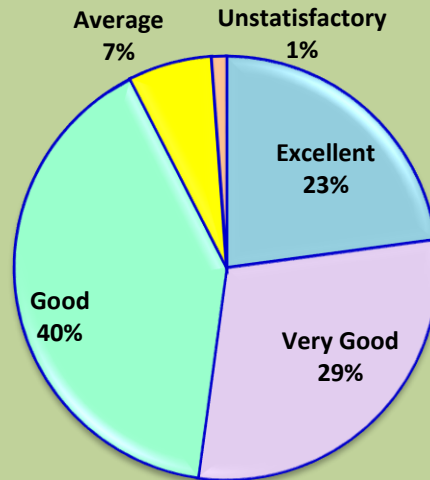
10. Is the Exam Evaluation (Internal & External) process done by the teachers Satisfactory?



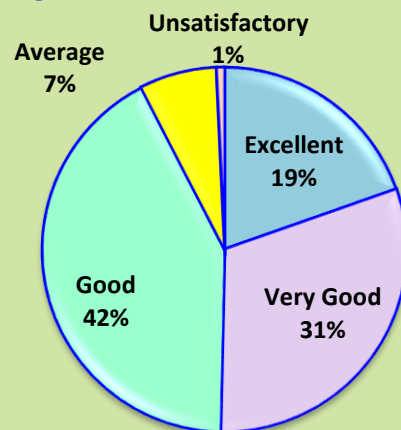
11. Are you satisfied with steps taken by the college for promoting internship, student exchange programmes and field visit for the students?



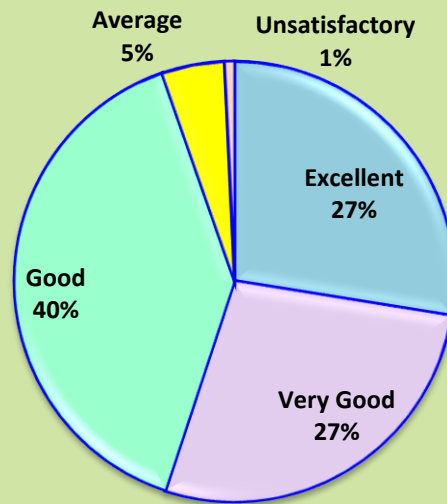
12. Does the college provide various opportunities to learn and grow?



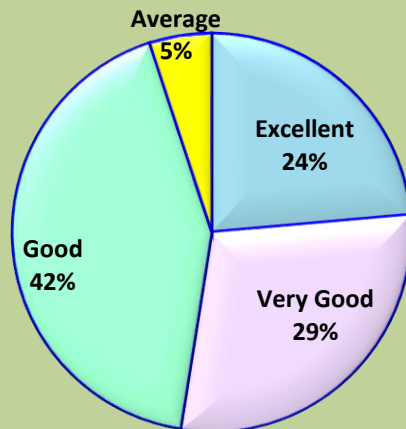
13. Are the Student Centric Methods, such as experimental learning, participative learning and problem solving methodologies satisfy and enhance the learning experience?



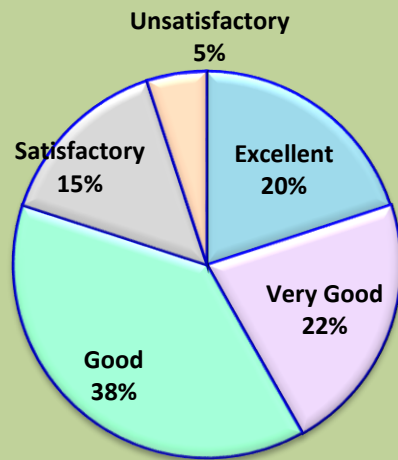
14. Are you encouraged to participate in extra curricular and co-curricular activities?



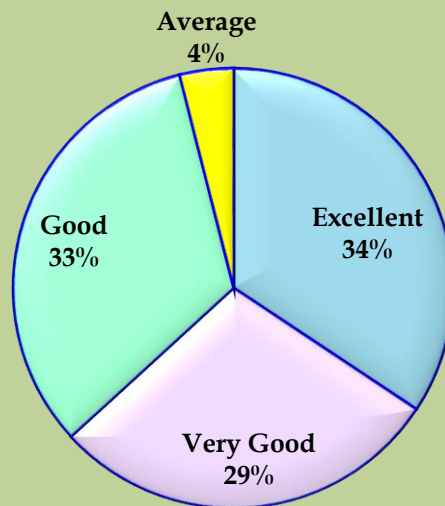
15. Do the teachers take efforts to inculcate soft skills, life skills and employability skills to make you ready to face the course of your career and life?



16. Are you satisfied with Placement Cell activities in the college?



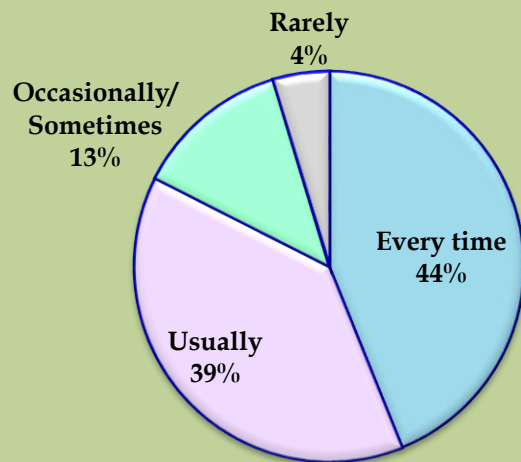
17. How do you describe the teachers' approach towards teaching?



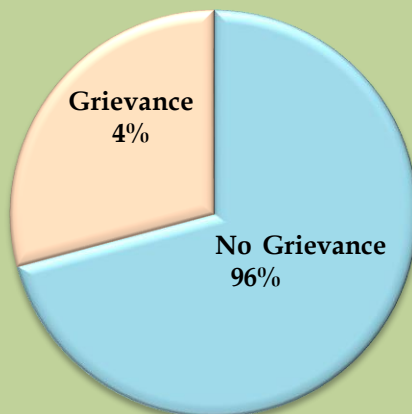
18. What is your opinion on the process of overall quality of Teaching & Learning process in the college?



19. Does your mentor give necessary guidance for you?



20. Do you have any grievance related to Teaching & Learning and Evaluation process ?



STUDENT SATISFACTION SURVEY

REPORT 2020-2021

1. With regard to the college rules for dress code during the online classes, 95% of the students said that they followed the dress code, while the remaining 5% said that they did not follow the dress code.
2. When enquired if their home was a comfortable place for attending online classes, 93% of the students answered 'Yes', and only 7% of the students said 'No'.
3. With regard to the duration of class hours for each subject, 70% of the students suggested that 40 minutes is enough, 20% suggested that 30 minutes is enough and the remaining 10% suggested that 50 minutes is enough for the class.
4. With regard to the duration of break time between two classes 93.6% suggested that 10 minutes interval is sufficient for relaxation and remaining 6.4% answered that 5 minutes of break time is enough.
5. On inquiries about the internet data affordability to attend the entire online classes, 73% of the students' opinion was 'Yes' and the remaining 27% said 'No'.
6. While asking for suggestions for the comfortable App to attend the online classes, 84% of the students said Google Meet, 15% of the students' opinion was Zoom App and remaining 1% of the students' opinion was GoToMeeting.
7. When asked if the students share their opinion with their course teachers, 91% of the students said 'Yes' and the remaining 9% said 'No'.
8. While enquiring if the learning resources provided by the course teachers are sufficient to learn from home, 90% of the students said 'Yes' and the remaining 10% said 'No'.
9. When asked if the students needed counselling to overcome pandemic stress, 58% of the students said 'Yes' and remaining 42% said 'No'.
10. On enquiring if the exam evaluation (Internal & External) process by teachers is satisfactory, 35% of the students have 'Good' as their opinion, 31% of the students' opinion was 'Very Good', 29% opted 'Excellent', 4% chose 'Average' and remaining 1% of the students' opinion was 'Unsatisfactory'.

11. With regard to the College's interest in promoting Internship, Student Exchange and Field Visit Opportunities, 85% of the students said 'Satisfactory', and the remaining 15% chose 'Unsatisfactory'.
12. When asked opinions on various opportunities for the students to learn and grow, 40% of students' opinion was 'Good', 29% have an opinion 'Very Good' and remaining 23% have 'Excellent' as their opinion, 7% of the students have an opinion as 'Average' and remaining 1% said 'Unsatisfactory'.
13. With regard to teachers using student centric methods for enhancing learning experience, 42% of the students voted 'Good', 31% voted 'Very Good', 19% voted 'Excellent', 7% opted 'Average' and the remaining 1% chose 'Unsatisfactory'.
14. when asked about encouraging students to participate in extracurricular and co-curricular activities, 40% of the students said 'Good', 27% of the students have an 'Excellent' opinion and 27% of the students have 'Very good' opinion, 5% of the students opinion was 'Average' and the remaining 1% said 'Unsatisfactory'.
15. While inquiring about teachers' efforts in inculcating soft skills, life skills and employability skills, to face their course of career and life, 42% of the students have good has their opinion 29% opted 'very good' as their opinion, 24% have 'excellent' as their opinion and the remaining 5% have 'Average' as their opinion.
16. Regarding satisfaction with the Placement Cell, 38% of the students said 'Good', 22% said 'Very good', 20% said 'Excellent', 15% said 'Satisfied' and the remaining 5% said 'Unsatisfied'.
17. With regard to the teachers' approach to teaching, 34% of the students voiced 'Excellent', 33% voiced 'Good', 29% voiced 'Very good' and the remaining 4% voiced 'Average'.
18. With regard to the overall quality of the Teaching & Learning process, 37% of the students have 'Good' opinion, 29% have 'Very good' opinion, 29% have 'Excellent' opinion and the remaining 5% said 'Satisfactory'.
19. Regarding guidance available from mentors, 44% of the students said that they are getting guidance 'Every time', 39% said that they get guidance usually, 13% mentioned that they get guidance 'Occasionally' and remaining 4% responded that they get it 'Rarely'.
20. With regard to grievances, 96% of the students said that they have 'No grievance' about Teaching and Learning, and Evaluation Process, remaining 4% of the students said that they have 'Grievances'.

